

ROYAL NOVA SCOTIA INTERNATIONAL TATTOO / NORTH  
AMERICAN BRASS BAND SUMMER SCHOOL GUEST  
INFORMATION

**Alcoholic Beverages**

Only guests 19 years of age or older may consume or possess alcohol in the privacy of their own room. Alcohol is not permitted in public spaces, in accordance with provincial and university regulations.

**Amenities**

A limited number of alarm clocks, irons, ironing boards, fans, and kettles are available to be signed out at the Gerard Hall Front Desk. When checking out these items, please provide the Customer Service Staff with a piece of ID and your room number. Each item is to be returned before or during the check-out process.

**Banking**

There is an ATM machine located in the front lobby of Gerard Hall along with many banks located on Spring Garden Road which is a less than five minute walk away from Gerard Hall Residence.

**Check-Out Time**

Check-out time is 10:30am. There is the possibility of receiving a later check out time but this must be by prior arrangement and is dependent upon availability. The accommodation does offer the service of holding luggage in a locked office if a guest has a later flight however and does not wish to carry their belongings around the city.

**Emergency**

In the event of an emergency call 911 or dial 1481 for the Gerard Front Desk Reception who will then contact campus security along with whoever may also be involved.

**Exercise Facilities**

All of guests over the age of 16 are able to access both the Sexton Campus Gym and the Dalplex. In order to gain access, a pass is needed and can be picked up at the Gerard Front Desk. Please provide the Customer Service Staff with your first and last name and what group you are a part of. Hours are:

**Sexton Gym:** Monday-Friday 7am-8pm & Saturday/Sunday 9am-6pm

**Dalplex:** Monday-Friday 6am-9:30pm, Saturday 7am-5:30pm & Sunday 9am-5:30pm

## **Food Services**

The University Caterer, Aramark Campus Services is pleased to offer service in O'Brien Hall (directions can be attained from the Front Desk) between the hours of:

### **Until June 29<sup>th</sup>**

Breakfast 7am-9am

Lunch 11:30am-1pm

Dinner 4:30pm-6pm

### **June 30<sup>th</sup> to July 8<sup>th</sup>**

Breakfast 8am-10am

Lunch 11am-2pm

Dinner 4:30pm-6pm

There are also additional options such as Tim Hortons and various restaurants along Barrington Street and Spring Garden Road.

## **Housekeeping**

Gerard Hall changes linens every Thursday for the duration of stays that last over 7 days. If more towels, blankets, pillows, etc. are needed or wanted, you may ask for these amenities at the Gerard Hall Front Desk at any time. In order for linens to be changed, there is not to be any personal items on the bed or that are in the way of custodial staff reaching the bed.

Common areas, lounges, and common washrooms will be cleaned daily.

## **Keys**

If a key or conference card is lost, it is a \$25.00 fee each. Please report any lost items to the Gerard Hall Front Desk immediately. Please also report lock-outs to the Front Desk.

## **Laundry**

There is a laundry room located in the front lobby of Gerard Hall and the doors should remain open 24 hours a day. It costs \$1.50 for the washing machine and \$1.50 for the dryer. Change can be attained at the Front Desk if needed.

## **Lost and Found**

Please report any items missing to the Front Desk. If anything is found by custodial or otherwise, it will be held behind the Front Desk until August 1<sup>st</sup>.

## **Mail Services**

Outgoing letters may be given to the Gerard Hall Front Desk.

## **Newspaper**

The daily newspaper is complimentary for our guests and can be attained from the newsstand located near the Gerard Hall Front Desk.

## **Non Smoking Facilities**

Please note that all buildings on campus including the residence areas are non-smoking. An additional cleaning charge of **\$200.00** will be charged to your account if there is an incidence of someone smoking within your personal room.

## **Parking**

Complimentary parking is available for up to 29 nights of a guests stay in residence and passes will be issued upon check in. Non residence guests can purchase day parking passes for \$6.95 from the Gerard Front Desk. Passes must be clearly displayed on the dashboard of your vehicle as parking regulations are strictly enforced by Campus Security. Dalhousie University is not responsible for items left in vehicles on the university property.

## **Pets**

Pets are **not** permitted in residence

## **Quiet Hours**

Quiet hours are in effect from 10:00pm to 8:00am. Please respect your neighbors.

## **Security**

The safety and security of our guests is our top priority. Should you encounter any threat to your safety or security during your stay, please contact the Gerard Front Desk (1-902-494-1481) immediately. It is our expectation that all guests will cooperate immediately and fully with the direction of all emergency responders for their own protection.

## **Vending Services**

Vending machines are located in the ground floor lounge.